



## Instructions for Preparation and Use

### Step 1 Flush Spa with Breakaway®

#### Preparing Spa for Cleaning

- Remove filters on a new or established spa and put skimmer basket/filter cover back on.
- Take out all inline screens and pillows and clean separately with 1/4 cup of Breakaway®. Turn off ozonator and turn diverter valve to middle setting (if applicable).
- Fill a NEW spa with water and heat to operating temperature OR use the water already in an established spa at operating temperature.

#### Cleaning and Flushing

- Do not use the spa during cleaning.
- Add the content of one 500 mL bottle of Breakaway® Flush.
- Start jets with air closed and cycle several times to allow for exposure of the internal piping to Breakaway®.
- Foaming could occur. If it does excessively, turn off jets immediately and foaming will subside.
- Allow flush water to sit for 1-2 hours, run jet as able.
- Drain the spa after one final run of the jets.
- Immediately wash down the residue on surfaces of spa with hose and a cloth or soft brush. Do not allow the residue to dry!
- If flushing residue is difficult to remove, use Breakaway® on a cloth to remove.
- Direct hose into each jet to rinse out flush water from internal piping.
- For best results (to avoid potential for foaming) Use a wet/dry vac to remove excess water from jets and bottom of spa.
- Drain rinse water and remove any remaining residue on the surfaces.

### Step 2 Fill

#### Restarting Cleaned Spa

- Reinstall cleaned or new filters (with established spas converting to SpaNaturally®, new filters are recommended).
- Attach StartNaturally® filter to garden hose and run water outside of spa for 1-2 minutes until water runs clear.
- Fill spa with water using StartNaturally® filter.

- When finished, store StartNaturally® filter in a bag in a refrigerator; use every time adding water to spa; good for one year
- Add an EPA registered spa chlorine to 3-5ppm for first 3 days
- Allow the water to reheat to desired temperature and adjust pH and alkalinity.

### Step 3 Fresh

#### Add SpaMoss®

For spas under 450 gallons, use 1 SpaMoss® and for spas over 450 gallons, use 2 SpaMoss® each month

- Remove SpaMoss® from the plastic packaging
- Insert SpaMoss® in the filter bay or skimmer basket
- CAUTION: When placing SpaMoss® spa, take care not to place it in an area where it can be sucked into the pump. When in doubt, contact your authorized SpaNaturally® dealer.

### Maintenance

#### First Months

Remove filters weekly for the first two months and rinse – SpaMoss® causes deposits on spa surfaces to come off and they will collect on your filter – it needs to be cleaned to work effectively!

A light haze could appear in the first few days due to the powerful effects of SpaMoss®. This is normal and can be controlled by adding a small dose of spa clarifier to the water.

#### Weekly

- Use test strips to measure water chemistry.
- Maintain the following:
  1. pH: 7.2 -7.4
  2. alkalinity: 40 -120
  3. hardness: 100 -200
  4. chlorine: 2ppm
- After heavy use, add the recommended dosage for shock.

#### Monthly

- Replace SpaMoss®
- Check spa filter and clean as needed
- Check spa cover and clean as needed



## Warranty

### General Disclaimers

SpaNaturally® SpaStart™, SpaMoss® and StartNaturally® filter are intended for residential home use only. SpaMoss® is not intended to be a sanitizer or disinfectant for killing bacteria.

### Terms and Conditions Satisfaction Guaranteed-90 Day Limited Warranty

Creative Water Solutions, LLC warrants and guarantees for ninety (90) days from the date of retail purchase or internet shipment that you will be completely satisfied with the SpaNaturally® line of products, including without limitation to SpaMoss®.

### Refund/Replacement Product Policy

In the event you find SpaNaturally® products to be unsatisfactory for any reason within the ninety (90) days after retail purchase or shipment to you, Creative Water Solutions, LLC will, at your option, provide as your one-time, exclusive remedy either (i) a 100% refund of your purchase price paid for the product said to be unsatisfactory, or (ii) replacement product delivered to you free of charge.

The amount of any refund, or the quantity of replacement product, whichever remedy is elected, shall be limited to the value of your purchase price actually paid for the unsatisfactory product purchased within the 90-day period. Each customer is entitled to a one-time option to receive either a refund or replacement product, and any customer exercising either option shall no longer qualify for either a refund or replacement product on future purchases or use of SpaNaturally® products.

### Limitations of Remedies, Waiver and Release of Claims

The SpaNaturally® Refund/Replacement Product Policy set forth above is the exclusive warranty and remedy for your use of any SpaNaturally® product, including without limitations to SpaMoss® and StartNaturally® filters. All claims for refunds are deemed waived or released unless made in accordance with the SpaNaturally® refund/replacement product policy.

Except as provided under the SpaNaturally® refund/product replacement policy, SpaNaturally® and all products within the SpaNaturally® product line are being sold on an “as is” or “with all faults” basis, and the entire risk as to the quality and performance of the goods is with the buyer. No other guarantees or warranties are made, express or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose or any implied warranty arising out of a course of dealing, custom, or usage of trade.

All other claims of negligent or unintended loss, harm, injury or wrongdoing, whether in contract, negligence, strict liability or any other unintentional tort, are deemed waived or released by you, regardless whether or not submitted under or within the SpaNaturally® refund/replacement product policy. In no event will Creative Water Solutions, LLC be liable for incidental, consequential, special or punitive damages resulting from any breach of contract, negligence or other unintentional cause.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

## Support

For technical support, please contact us toll free at 877-212-6493 or your local authorized SpaNaturally® dealer.

Many of our products are assembled by persons with disabilities supported by Lifeworks Services. Learn more at [www.Lifeworks.org](http://www.Lifeworks.org)

